

PRCC Camp Cancellation and Change Policy

Effective immediately, the PRCC has implemented the following policy regarding cancellations and changes for all our camps, including Holiday Camps, March Break Camps, Summer Camps, and PD Day Camps:

Cancellation and Change Policy:

- **Single-Day Camps:** No cancellations or changes are permitted within 7 days prior to the scheduled camp day.
- **Full-Week Camps:** No cancellations or changes are permitted within 7 days prior to the start date of the camp week.
- **Payment:** Full payment will be **taken for the day(s) registered** as per the confirmation that will be sent upon registration into our camps shortly after registration being made.
- **Attendance:** Once the date for changes/cancellations has passed, if parents wish to opt out of confirmed days, they may do so by contacting Childcare Team Lead - once opted out, those spaces may be provided to those on the waitlist.

Reasoning Behind This Policy:

Our staffing and resource planning are directly based on the number of registered participants. Last-minute cancellations or changes can disrupt our staffing schedules and may prevent children on waitlists from attending. This policy ensures that we maintain a safe and well-prepared environment for all campers.

Acknowledgment:

We appreciate the understanding and support of parents and the community as we implement this policy to enhance the quality and reliability of our camp programs.



Dustin Boudreau - Senior Manager

Date